

The Challenge with Human Review



We believe in human review. However, even well-trained, highly qualified subject matter experts disagree, and their coding decisions may vary greatly.

Human review is also time-consuming, costly, and hard to quantify. It's difficult to effectively measure the quality of subjective decisions to maximize the defensibility of a document review.

Nonetheless, human review is an essential part of litigation. Even processes that augment and accelerate human review – such as technology-assisted review (TAR) and continuous active learning (CAL) – rely on human review within the process.

The iDS Solution

iDS confronts these challenges with our Consensus Coding® Platform – a unique, innovative methodology, web-based and built on Relativity®, that applies the feedback mechanisms from information retrieval (like those used to train TAR and CAL engines) and pairs them with an evolving assessment of individual reviewer performance. The result is a measured reliability ranking for each document tag. The Consensus Coding® Platform assesses the review quality at the document level and at the reviewer level.

It's not all about technology. The Consensus Coding® Platform is a tailored, comprehensive strategy that combines expert testimony, experienced consultants, and best practices to ensure the successful management of the eDiscovery document review process for law firms, corporations, and document review companies.

The Benefits

QUANTIFY THE ACCURACY OF EVERY DECISION

MEASURE THE QUALITY OF EVERY REVIEWER



STRENGTHEN DEFENSIBILITY WITH MEASURABLE RESULTS

Assess document review quality.

Achieve a predetermined quality confidence threshold based on coding decision accuracy. Single documents and the document set are reviewed until they meet or exceed that threshold.

Assess individual reviewer quality.

Track individual performance by document and within projects so you can identify the best reviewers by subject matter and document type.

Maintain accuracy regardless of scale.

Maintain coding decision accuracy regardless of the number of reviewers or the volume of documents.

Train TAR and CAL engines.

Accelerate the development of predictive models with accurate and measurable results based on validation.

Reduce costs.

Achieve reliable decisions faster. Work confidently with a wider variety of document reviewers based on quality ranking rather than tenure, hourly rate, or location.

Built on Relativity®.

Works seamlessly with Relativity® and other document review platforms, both web-based and in the cloud.

Get back to business.

The Consensus Coding® Platform gets you out of eDiscovery and back to the merits of the dispute or investigation.

